

Component	Coverage	Duration
Vinyl Frame & Sash (White, Beige, Clay)	Cracking, warping, blistering, peeling, or corrosion.	Lifetime
Laminated and Capstock Finishes	Peeling, cracking, or fading beyond normal weathering.	Lifetime
Insulated Glass Unit (Seal Failure)	Seal failure causing moisture or fog between panes.	Lifetime
Glass Breakage	Accidental breakage during normal residential use.	Lifetime
Hardware & Balances	Locks, latches, rollers, balances failing under normal use.	Lifetime
Screens	Frame or mesh defects (excludes tears or punctures).	5 Years
Commercial / Multi-Family / Builder	Material or manufacturing defects only.	10 Years



ELIGIBLE COVERAGE

This Limited Lifetime Warranty applies to products installed in owner-occupied, single-family residences and purchased through an authorized Advent distributor or replacement window company. Products sold to or installed by builders, contractors, or developers, or used in multi-family or commercial properties, are covered under a 10-year limited material warranty. Homeowners covered under this warranty may submit claims directly to Advent Windows & Doors.



TRANSFERABILITY

This warranty may transfer once if the home is sold within ten (10) years of the original installation. The new homeowner must notify Advent Windows & Doors in writing within sixty (60) days of property transfer.



LABOR EXCLUSION

This warranty covers parts and components only. Labor for removal, installation, or transportation is not included. The property owner must hire a qualified professional for service. Advent Windows & Doors may offer labor services for an additional charge.



EXCLUSIONS

This warranty does not cover damage from improper installation, misuse, alteration, building movement, or environmental exposure. Acts of God (fire, flood, hail, wind, lightning, etc.), normal weathering, or minor imperfections not affecting performance are excluded. Normal fading or color change is not considered a defect unless exceeding ASTM standards for color stability.



CLAIM PROCESS

To file a claim, homeowners must notify Advent Windows & Doors in writing at service@adventwindows.us. All claims must include a photo of the original Advent unit label and photos of the affected window or part to verify the product and assess the damage. Advent reserves the right to inspect products before authorizing repair or replacement.



STATEMENT OF CONFIDENCE

Advent Windows & Doors products are engineered to the highest standards. This Limited Lifetime Warranty offers non-prorated protection for the original homeowner—ensuring lasting peace of mind backed by the manufacturer you can trust.

Advent Windows & Doors • Aurora, Texas • 817-391-4221 • service@adventwindows.us • www.adventwindows.us

Your View. Our Vision. | Backed by Confidence. Built for Life.

Effective December 1, 2025